

D4Science Infrastructure - Incident #11878

Import profile from LinkedIn error

Jun 06, 2018 03:31 PM - Massimiliano Assante

<b>Status:</b>	Closed	<b>Start date:</b>	Jun 06, 2018
<b>Priority:</b>	Urgent	<b>Due date:</b>	Jun 06, 2018
<b>Assignee:</b>	Massimiliano Assante	<b>% Done:</b>	100%
<b>Category:</b>		<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>	No		
<b>Infrastructure:</b>	Production		
<b>Description</b> When tried to import my profile i got:  Import Error: Something went wrong while parsing your professional summary from LinkedIn, please report the issue. Close			
<b>Related issues:</b> Related to D4Science Infrastructure - Upgrade #11882: Infra Gateways Patch fo... <div>CompletedJun 06, 2018Jun 07, 2018</div>			

History

#1 - Jun 06, 2018 03:31 PM - Massimiliano Assante

- File Screen Shot 2018-06-06 at 15.29.59.png added

#2 - Jun 06, 2018 03:42 PM - Massimiliano Assante

- % Done changed from 0 to 30

The issue is due to the fact that the method retrieving the user avatar image returns the following:

```
<?xml version="1.0" encoding="iso-8859-1"?>
<!DOCTYPE html PUBLIC "-//W3C//DTD XHTML 1.0 Transitional//EN"
    "http://www.w3.org/TR/xhtml1/DTD/xhtml1-transitional.dtd">
<html xmlns="http://www.w3.org/1999/xhtml" xml:lang="en" lang="en">
  <head>
    <title>403 - Forbidden</title>
  </head>
  <body>
    <h1>403 - Forbidden</h1>
  </body>
</html>
```

#3 - Jun 06, 2018 06:56 PM - Massimiliano Assante

- Status changed from In Progress to Resolved

- % Done changed from 30 to 100

After digging the issue I found out that the picture URL returned from LinkedIn People API is now encoded, (e.g. it had &amp ; instead of &). Making an HTTP request with this new URL was giving the error reported above.

org.gcube.portlets-user.socialprofile.2-1-1 has bee created and it is running against gCube 4.11.1 as I write.

#5 - Jun 06, 2018 07:49 PM - Massimiliano Assante

- Related to Upgrade #11882: Infra Gateways Patch for fixing Incident #11878 added

#6 - Jun 08, 2018 12:10 PM - Massimiliano Assante

- Status changed from Resolved to Closed

Files

Screen Shot 2018-06-06 at 15.29.59.png	157 KB	Jun 06, 2018	Massimiliano Assante
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