

D4Science Infrastructure - Incident #11365

Workspace is not working!

Mar 06, 2018 11:39 AM - Massimiliano Assante

Status:	Closed	Start date:	Mar 06, 2018
Priority:	Immediate	Due date:	Mar 06, 2018
Assignee:	_InfraScience Systems Engineer	% Done:	100%
Category:		Estimated time:	0.00 hour
Target version:	UnSprintable		
Infrastructure:	Production		
Description			
The portlet shows an empty workspace and no errors.			

History

#1 - Mar 06, 2018 11:47 AM - Lucio Lelii

- Assignee changed from Lucio Lelii to _InfraScience Systems Engineer

there is an error on the connection to the db

failed to read bundle (stacktrace on DEBUG log level): 2dbdca3f-8251-4b61-a922-e3c33fe9746d: org.postgresql.util.PSQLException: Connection to workspace-repository-pg.d4science.org:5432 refused. Check that the hostname and port are correct and that the postmaster is accepting TCP/IP connections.

#2 - Mar 06, 2018 12:24 PM - Andrea Dell'Amico

- Status changed from New to Closed

- % Done changed from 0 to 100

I see that @tommaso.piccioli@isti.cnr.it restarted the DB server.

Files

Screen Shot 2018-03-06 at 11.39.05.png	195 KB	Mar 06, 2018	Massimiliano Assante
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