

## D4Science Infrastructure - Incident #1124

### cotrix.d4science.org is down (at least the tomcat is down)

Oct 20, 2015 02:28 PM - Massimiliano Assante

<b>Status:</b>	Closed	<b>Start date:</b>	Oct 20, 2015
<b>Priority:</b>	Urgent	<b>Due date:</b>	
<b>Assignee:</b>	_InfraScience Systems Engineer	<b>% Done:</b>	100%
<b>Category:</b>	Other	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>	UnSprintable		
<b>Infrastructure:</b>	Production		
<b>Description</b>			
It probably went down during our last backup and was never turned back on.			
@roberto.cirillo@isti.cnr.it Do we have a nags check for this machine?			

### History

#### #1 - Oct 20, 2015 02:28 PM - Massimiliano Assante

- Priority changed from Normal to Urgent

#### #2 - Oct 20, 2015 03:25 PM - Andrea Dell'Amico

I see that tomcat has been restarted (by @tommaso.piccioli@isti.cnr.it ?)

That host is completely unknown to nagios.

#### #3 - Oct 20, 2015 03:25 PM - Andrea Dell'Amico

- Status changed from New to Closed

- % Done changed from 0 to 100

#### #4 - Oct 20, 2015 03:55 PM - Massimiliano Assante

- Status changed from Closed to In Progress

I see now that <http://cotrix.d4science.org:8080/cotrix/> and <https://cotrix.d4science.org:8443/cotrix/> is responding, however I remember that the machine was responding on https 443 as well, (and is not now) so my guess is that there's a reverse proxy to restart as well  
@tommaso.piccioli@isti.cnr.it

#### #5 - Oct 20, 2015 03:57 PM - Massimiliano Assante

- Status changed from In Progress to Closed

I'm sorry I was remembering not correctly <https://cotrix.d4science.org:8443/cotrix/> would do. My Apologies.

#### #6 - Oct 20, 2015 04:03 PM - Tommaso Piccioli

There is no script to start tomcat at boot, anyway, this node will be dismissed very soon, I just manually started tomcat.