

D4Science Infrastructure - Incident #11072

ckan-grsf2-admin2 fails to load

Jan 30, 2018 11:10 AM - Andrea Dell'Amico

Status:	Closed	Start date:	Jan 30, 2018
Priority:	High	Due date:	
Assignee:	Francesco Mangiacrapa	% Done:	100%
Category:	Application	Estimated time:	0.00 hour
Target version:	No Sprint		
Infrastructure:	Production		
Description			
Since last night. I see exceptions in /var/log/apache2/ckan_default.error.log			

History

#1 - Jan 30, 2018 11:38 AM - Costantino Perciante

- File organizations.png added
- File groups.png added
- File items.png added

It's trickier: the home and the "types" pages do not load, the other ones are ok

#3 - Jan 30, 2018 02:16 PM - Costantino Perciante

- Status changed from New to In Progress

#4 - Jan 30, 2018 02:37 PM - Francesco Mangiacrapa

- % Done changed from 0 to 50

The issue already happened in the past and it seems caused by a mismatch between number of items stored on DB and Solr. Solr index contains 7788 items instead in the DB there are 7786 dataset. Unfortunately, this mismatch generates an Exception (not handled) in the CKAN source code. We are going to discovery and purge from Solr index the two missing items (not existing in the DB) and then republish them later if needed.

#5 - Jan 30, 2018 04:09 PM - Costantino Perciante

- Status changed from In Progress to Closed
- % Done changed from 50 to 100

Fixed

Files

organizations.png	94.8 KB	Jan 30, 2018	Costantino Perciante
groups.png	113 KB	Jan 30, 2018	Costantino Perciante
items.png	160 KB	Jan 30, 2018	Costantino Perciante