

D4Science Infrastructure - Incident #10911

IS not finding SocialNetworking

Jan 14, 2018 04:31 PM - Denis Pyriochos

Status:	Closed	Start date:	Jan 14, 2018
Priority:	Normal	Due date:	
Assignee:	Denis Pyriochos	% Done:	100%
Category:	Application	Estimated time:	0.00 hour
Target version:	UnSprintable		
Infrastructure:	Pre-Production		

Description

I am trying to test SocialNetworking functionality (Messages and Posts) but I get the error

```
IS query for [SocialNetworking] return no results
```

(you may see the [log chunk](#)). I am in the preECO preproduction VRE.

Mind that the code is working since gcube 4.7 (I modified a couple of strings) so I am pretty sure the problem is on the IS part.

History

#1 - Jan 14, 2018 04:34 PM - Denis Pyriochos

- Priority changed from High to Normal

#2 - Jan 16, 2018 04:42 PM - Massimiliano Assante

- Status changed from New to In Progress

- Assignee changed from Massimiliano Assante to Costantino Perciante

The service in preproduction is down (socialnetworking-t.pre.d4science.org) @roberto.cirillo@isti.cnr.it can you have a look at it?

#3 - Jan 16, 2018 05:02 PM - Roberto Cirillo

Now it is down because the upgrade of the socialnetworking service to gCube 4.10.0 is ongoing.
The service will be back soon.

#4 - Jan 16, 2018 05:11 PM - Roberto Cirillo

- Status changed from In Progress to Feedback

- Assignee changed from Costantino Perciante to Denis Pyriochos

- % Done changed from 0 to 100

The service is ready to use now. Please @denispyr@i2s.gr could you check and close the ticket if it is working now?

#5 - Jan 16, 2018 09:32 PM - Denis Pyriochos

- Status changed from Feedback to Closed

Mille grazie @roberto.cirillo@isti.cnr.it