

D4Science Infrastructure - Incident #10717

Tagme stops responding because is going out of heap space

Dec 15, 2017 03:18 PM - Andrea Dell'Amico

Status:	Closed	Start date:	Dec 15, 2017
Priority:	Urgent	Due date:	
Assignee:	Marco Cornolti	% Done:	100%
Category:	Application	Estimated time:	0.00 hour
Target version:	No Sprint		
Infrastructure:	Production		
Description			
It seems that a lot of accesses started today from 141.115.102.180 (many requests per second, often) and the service is not able to cope with them. We can increase the VM resources somewhat, but I fear that it would only slow down the interval between failures.			

History

#1 - Dec 15, 2017 04:27 PM - Tommaso Piccioli

- Status changed from New to In Progress
- % Done changed from 0 to 90

We placed a rule to reject network 141.115.102.160/27.
Tomcat restarted, let see what happens.

#2 - Dec 15, 2017 04:30 PM - Tommaso Piccioli

- Status changed from In Progress to Feedback
- % Done changed from 90 to 100

#3 - Dec 19, 2017 11:46 AM - Andrea Dell'Amico

Closing the ticket. If those accesses were legit, they should rate limit it before removing the firewall rules.

#4 - Dec 19, 2017 11:46 AM - Andrea Dell'Amico

- Status changed from Feedback to Closed