

D4Science Infrastructure - Task #10351

404 error of Apache tomcat

Nov 15, 2017 03:04 PM - Lionel Tadonfouet

Status:	Closed	Start date:	Nov 15, 2017
Priority:	Urgent	Due date:	
Assignee:	Lionel Tadonfouet	% Done:	100%
Category:		Estimated time:	0.00 hour
Target version:	UnSprintable		
Infrastructure:	Production		
Description			
Hi Massimiliano, I have an issue on the actual running environment of SSK (http://ssk-application.parthenos.d4science.org/ssk/), where it's not possible to access a resource (page or specific path like http://ssk-application.parthenos.d4science.org/ssk/scenario/sc_statisticalAnalysisOccupations) from the adress bar of browser, I have the 404 error of Apache tomcat. But all those resources are accessible from the application by clicking on links.			

History

#1 - Nov 15, 2017 03:53 PM - Massimiliano Assante

- Status changed from New to In Progress

#2 - Nov 15, 2017 03:58 PM - Massimiliano Assante

- Tracker changed from Bug to Support
- Project changed from 31 to D4Science Infrastructure
- Assignee changed from Massimiliano Assante to _InfraScience Systems Engineer
- Target version changed from Silver Integration to UnSprintable

I reproduced the issued, I suspect it is sth about the nginx configuration, I'm reassign the ticket to the sysadmins

#3 - Nov 15, 2017 04:25 PM - Andrea Dell'Amico

- Assignee changed from _InfraScience Systems Engineer to Lionel Tadonfouet
- Infrastructure Production added

The web browser proxies /ssk without exception, the 404 is returned by tomcat. It seems that the app does something different than simply redirect to a URL, because if I go to http://ssk-application.parthenos.d4science.org/ssk/scenario/sc_statisticalAnalysisOccupations from the home page (and the link displays successfully) and I reload the page, a 404 is returned.

#4 - Dec 04, 2017 12:59 PM - Pasquale Pagano

- Tracker changed from Support to Task
- Status changed from In Progress to Closed

I am closing this issue since it is opened for 19 days without any feedback.